

DOC ARCHITECTURAL INSIGHT

A PRACTICAL VIEW OF MODERN OFFENDER RECORDS MANAGEMENT

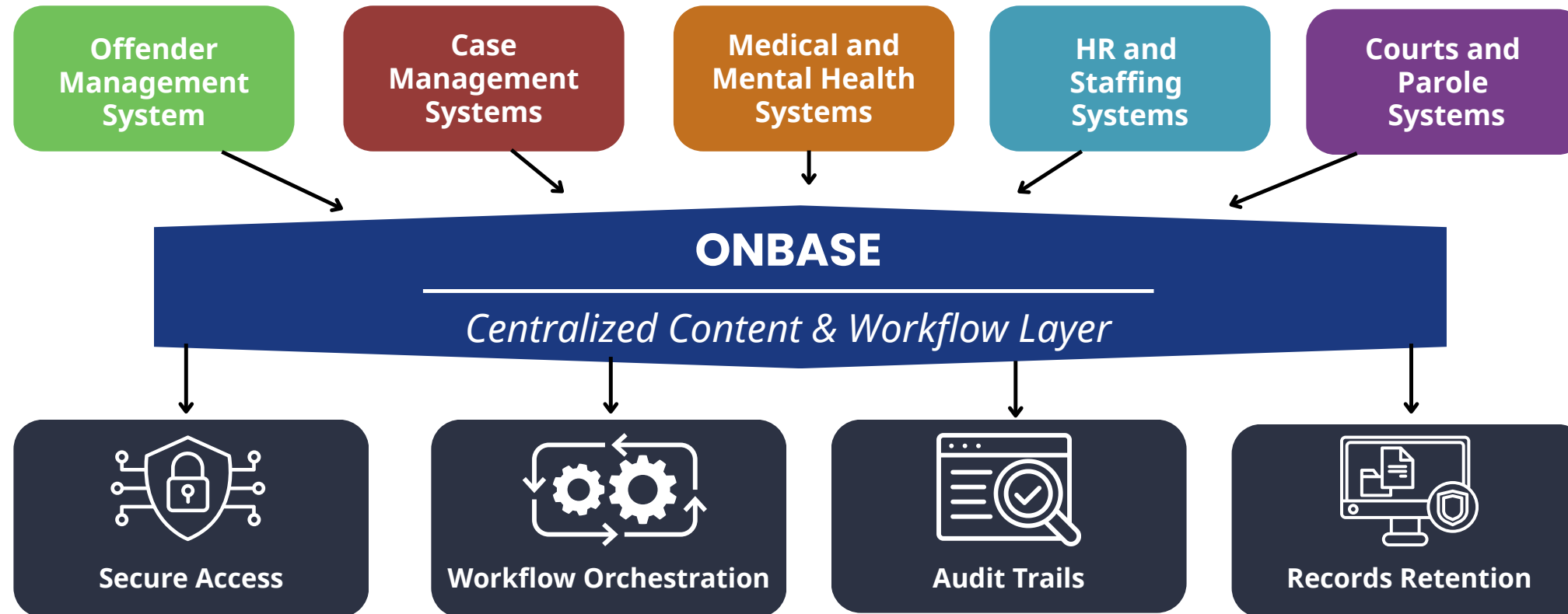


THE CHALLENGE

Departments of Corrections rely on multiple systems to manage offender information—offender management, case management, medical, staffing, and external justice partners. While each system serves a critical purpose, information is often fragmented across platforms, making it difficult to access complete records, enforce consistent workflows, and respond quickly to audits, investigations, or operational demands.

A SMARTER ARCHITECTURAL APPROACH

Modern DOC architecture does not require replacing core systems. Instead, it focuses on connecting information, workflows, and records in a way that supports daily operations and long-term compliance. In this model, existing systems remain authoritative in their domains, while a centralized content and workflow layer provides visibility, control, and continuity across the offender lifecycle.



ONBASE AS THE CONNECTING LAYER

Operational Stability

- No disruption to mission-critical systems
- Reduced duplication of data and documents

Risk Reduction

- Centralized access controls
- Defensible audit trails
- Consistent retention enforcement

Scalability

- Supports cloud readiness
- Adapts to policy and staffing changes

ARCHITECTURAL GUIDANCE FROM 3SG PLUS

3SG Plus helps Departments of Corrections design and implement offender records architectures that align operational systems, compliance requirements, and real-world workflows. By positioning OnBase as a unifying layer rather than a replacement system, 3SG Plus enables agencies to modernize records management while preserving the stability of existing platforms.

DISCUSS A PRACTICAL ARCHITECTURE FOR DOC RECORDS

Interested in how this architectural approach could apply to your agency's offender records environment? Contact us today to explore how 3SG Plus can help your DOC centralize records and reduce audit risk.

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