

# SOLVING THE PAPER PROBLEM IN GOVERNMENT

## MODERNIZE YOUR AGENCY

Stop letting outdated, paper-based processes slow you down. Discover how to enhance efficiency, increase transparency, and deliver better citizen services. It's time to replace the inefficiency of physical paperwork with modern, digital solutions designed to meet the unique needs of your government agency.

### HYLAND™ / ONBASE

OnBase by Hyland is your foundation for a paper-free office. It's an enterprise content management (ECM) platform that handles your most critical government information, moving it from cluttered filing cabinets to secure digital storage.

By automating workflows and centralizing data, OnBase helps you save time and cut costs.

#### KEY FEATURES

- ✔ **Efficient Records Management:** Automate the entire lifecycle of your documents, ensuring compliance and easy access.
- ✔ **Seamless Contract Management:** Track, route, and approve contracts digitally, eliminating delays and lost paperwork.
- ✔ **Simplified Public Requests:** Fulfill public records requests faster and more transparently with a searchable, centralized system.

### Accela

Accela is a purpose-built solution for departments that manage permits, licenses, and inspections.

It takes complex, paper-intensive processes and moves them online, giving your staff powerful mobile tools and providing citizens with a convenient, transparent way to interact with your agency.

#### KEY FEATURES

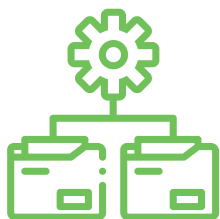
- ✔ **Online Permitting & Licensing:** Empower citizens to apply and pay online, drastically reducing manual data entry and processing time.
- ✔ **Mobile Inspections:** Equip field staff with tools to complete inspections and update records from any location, in real-time.
- ✔ **Code Enforcement:** Proactively manage compliance and enforcement activities with a centralized, digital system.

## UNLOCK SYNERGISTIC EFFICIENCY

While OnBase and Accela are powerful on their own, they can work together to create something more robust. The true advantage comes from an integrated system where data flows seamlessly between platforms, eliminating manual handoffs and speeding up every process.

Imagine an online permit application submitted via Accela instantly triggering a new, trackable record and workflow in OnBase.

This integration doesn't just connect two systems; it breaks down data silos, ensures a single source of truth for all your records, and empowers your team with real-time information, all of which maximizes your ROI.



**One system,  
less work.**



**One source,  
more transparency.**



**One team,  
better service delivery.**

## ABOUT 3SG PLUS



3SG Plus is a technology reseller and IT managed services provider headquartered in Columbus, Ohio. Our services include enterprise content management, digital transformation, and cybersecurity. We are an authorized reseller, integrator, and professional services provider for OnBase by Hyland and Accela..



We provide customized OnBase and Accela deployments, and we integrate these platforms with other client systems to enhance functionality and effectiveness. We also provide onboarding assistance and post-implementation support.



Our team has 20 years of experience in providing digital transformation solutions to public and private sector clients. Our expertise and comprehensive support services enhance operational effectiveness, boost transparency, and maximize the value and impact of their software investments.

## CONTACT US