

A man with short brown hair and a white t-shirt is looking intently at a computer screen. The screen displays various data visualizations, including a bar chart at the top, a line graph in the middle, and lines of code at the bottom. The entire scene is overlaid with a semi-transparent green filter. The text is centered on the left side of the image.

INNOVATIVE TECHNOLOGY SOLUTIONS FOR PUBLIC AGENCIES AND PRIVATE BUSINESSES

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ABOUT 3SG PLUS

3SG Plus is a technology reseller and IT managed services provider headquartered in Columbus, Ohio. With over 20 years of digital transformation and artificial intelligence experience, we specialize in helping public and private sector clients liberate themselves from inefficiency. Our portfolio of products and services include enterprise content management, IT managed services, and cybersecurity.

WHAT WE DO



Solutions Consulting

We provide comprehensive technology consulting services, expert guidance, and solution design services that align with our clients' business objectives.



Enterprise Content Management

We are an authorized Accela and OnBase reseller who leverages artificial intelligence (AI) and Intelligent Process Automation (IPA) to help evolve customer ECM solutions and optimize business processes.



Digital Transformation Solutions

We design, deploy, maintain, and evolve client IT infrastructure and software application environments through project and managed service delivery teams.



Cybersecurity and Risk Mitigation

As a TrueFort reseller, we provide comprehensive threat detection, prevention, and mitigation solutions to safeguard clients' digital assets and infrastructure.



Professional Services

We provide project management, data migration, and post-deployment support services to optimize operational effectiveness and maximize ROI.

ONBASE: INTELLIGENT CONTENT MANAGEMENT

OnBase by Hyland is a comprehensive enterprise content (ECM) and business process management (BPM) solution designed to streamline document and content handling, refine workflows, and bolster organizational efficiency.

The platform includes a centralized document repository for seamless storage, organization, and retrieval

to foster collaboration and maintain data integrity. Clients use OnBase to capture, process, and manage enterprise content across the organization. The platform provides users with a complete view of the information they need, when they need it.



Our team has 20 years of experience in providing digital transformation solutions to public and private sector clients. Our expertise and comprehensive support services enhance operational effectiveness, boost transparency, and maximize the value and impact of their OnBase software.

We also guide clients through advanced ECM and BPM lifecycles by employing AI technologies including natural language processing (NLP), Computer Vision, and large language models (LLMs) to extract valuable insights from their enterprise content. Simultaneously, we streamline operations through the implementation of Intelligent Process Automation (IPA).

BUSINESS OUTCOMES



Streamlined document and content storage with efficient organization and quick retrieval



Increased transparency and visibility through real-time insights into progress statuses



Enhanced workflow automation for reduced errors and increased productivity



Ensured compliance with local codes and regulations through real-time alert notifications



Improved collaboration and communication through centralized information access



Cost savings through workflow automation and resource reduction

ACCELA: MODERNIZING CITIZEN AND GOVERNMENT SERVICES

Accela's Civic Platform application streamlines core government processes for licensing, permitting, and code enforcement. The platform offers a comprehensive suite of tools and features to automate processes, enhance citizen engagement, and improve overall efficiency.



Accela provides a range of out-of-the-box solutions designed to address each agency's unique needs. These solutions are easily configured, so agencies can transform their operations and deliver exceptional services to their constituents.

The 3SG Plus team has over 10 years of experience configuring and deploying Accela platforms. Our Accela team is familiar with regulatory compliance at the state, county, and local levels.

BUSINESS OUTCOMES



Improved economic growth through error reduction and plan review acceleration



Ensured compliance with local codes and regulations through real-time alert notifications



Streamlined project planning through automated workflows and approval processes



On-time and on-budget project completion through faster approval and permit processes



Real-time communication and data sharing with immediate visibility for all stakeholders



Enhanced transparency and improved service delivery for constituents and businesses.

MICROSEGMENTATION: THE NEXT LEVEL OF CYBERSECURITY

3SG Plus partners with TrueFort to deliver an advanced microsegmentation platform tailored to enhance your security posture and streamline threat detection and response.

TrueFort protects critical business applications against the most sophisticated attacks by dynamically segmenting and monitoring internal traffic between applications and users to prevent unauthorized access and lateral movement threats.



TrueFort empowers security teams to define and enforce policies across hybrid and multi-cloud environments. The platform analyzes application behavior and network traffic patterns, so organizations can adapt and respond to evolving threats in real time. The platform's use of artificial intelligence (AI) and machine learning (ML) can serve as an alternative to the complex and often inefficient traditional firewall, Virtual Local Area Network, and Network Access Control (FW/VLAN/NAC) approaches. TrueFort also integrates with many of the top cybersecurity systems including CrowdStrike, Armis, and SentinelOne.

BUSINESS OUTCOMES



Improved security posture and cyber resilience with monitoring and prioritized alerts



Compliance adherence across on-premises, hybrid, and multi-cloud environments



Enhanced visibility and insight across workflows, relationships, and communication flows



Increased operational efficiency and reduced administrative overhead



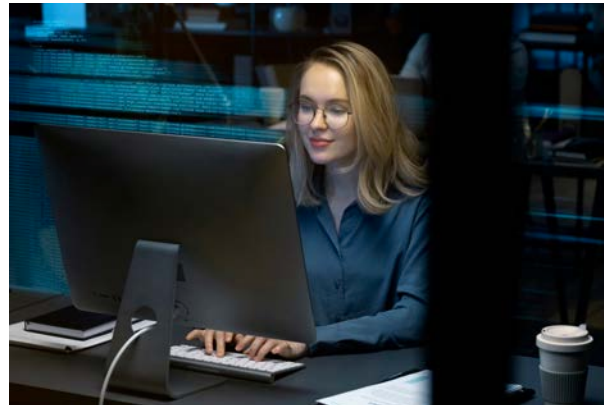
Streamlined threat detection and risk mitigation against evolving cyber challenges



Customized microsegmentation implementations to meet your unique IT requirements

DIGITAL TRANSFORMATION

Digital transformation plays a crucial role for companies to stay competitive and relevant in today's dynamic market landscape. Our solutions encompass a wide array of technologies including artificial intelligence, zero-trust microsegmentation, Projects on Demand, and IT Infrastructure and network services.



3SG Plus has over 20 years of experience in IT, workflow automation, cybersecurity, and artificial intelligence. We possess the knowledge and skills necessary to address customer needs and provide solutions based on industry experience and best practices.

IT INFRASTRUCTURE

Our comprehensive suite of services address diverse IT infrastructure needs and maintain data integrity.

- ✓ Nutanix Hyperconverged systems setup for standard and remote office environments
- ✓ Streamlined VMware gold images for Windows and Linux servers
- ✓ Server-level OS and application security strengthening
- ✓ CommVault Backup deployment and expansion
- ✓ Active Directory domain controller configuration
- ✓ Disaster recovery and business continuity support

NETWORK ARCHITECTURE

Our network services ensure customer environments are scalable, secure, and meet industry standards.

- ✓ Network architecture, protocols, hardware, and software design
- ✓ Scalability, redundancy, and Quality of Service planning
- ✓ Security, microsegmentation, and framework alignment
- ✓ Network routing/switching configuration management
- ✓ Traffic volume monitoring and remediation

BUSINESS PROCESS ASSESSMENTS

3SG Plus conducts comprehensive Business Process Assessments (BPAs) to evaluate your organization's key operations. We analyze your current workflows, identifying bottlenecks, and uncovering hidden costs.

Our in-depth analysis provides a clear understanding of your current state and where your organization needs to be in the future. BPAs enable us to develop tailored recommendations for improvement, such as streamlining workflows, optimizing resource allocation, and leveraging technology. To support implementation, we also offer our "IT Projects on Demand" service, providing the necessary resources to bring recommended solutions to life.

OUTCOMES



Reduced overhead costs and increased profitability through optimized resource allocation



Enhanced risk management through compliance with GRC frameworks like SOC2, NIST, PCI, DSS, etc.



Improved employee morale and reduced turnover costs



Agile and efficient adaptability with data-driven decision-making

IT PROJECTS ON DEMAND (PODS)

3SG Plus specializes in completing projects that exceed the capacity of internal IT teams. Our dedicated professionals step in to handle outlying projects, ensuring that every task receives the attention it deserves.

Projects on Demand (PODs) includes comprehensive project management and staffing resources. Our experts work closely with you to understand project objectives and deliver tailored solutions that meet and exceed expectations.

OUTCOMES



Enhanced project capacity without overburdening internal teams



Effective project management and resource allocation within established budgets



Timely project delivery based on a scope of work and established business objectives



Outcomes-based project delivery to meet organizational goals and business objectives

AI & ML SOLUTIONS FOR CONTENT MANAGEMENT

3SG Plus uses cutting-edge AI to improve how businesses manage content, access data, and automate workflows. Our Intelligent Document Processing (IDP) uses machine learning to precisely capture and categorize information from different sources, even handwritten and complicated documents.

We also offer natural language querying, powered by large language models, which lets users access unstructured data in a conversational way, revealing hidden insights. Finally, our Robotic Process Management (RPM) solutions automate routine tasks, simplify workflows, and are flexible enough to adapt to changing business requirements.

OUTCOMES



Enhanced decision-making through better access to and understanding of unstructured data.



Improved efficiency and productivity through automation of repetitive tasks and streamlined workflows.



Reduced operational costs through optimized content management and data processing.



Increased agility and scalability through adaptable and intelligent process automation.

GRC COMPLIANCE SERVICES FOR SMBS

Small businesses often need governance, risk, and compliance (GRC) certifications to meet regulations, satisfy customers, and build trust. However, SMBs often lack the expertise and resources to easily achieve this.

GRC compliance services from 3SG Plus helps SMBs through the audit process. We simplify audit preparation, streamline implementation, and continuously monitor systems to ensure long-term compliance. Our support allows SMBs to confidently achieve and maintain compliance, so organizations can concentrate on growing their business and innovating.

OUTCOMES



Reduced risk of non-compliance and financial penalties



Improved operational efficiency by streamlining GRC implementation and audit preparation.



Increased stakeholder trust and confidence through demonstrated commitment to compliance.



Freed-up internal resources to focus on core business activities and strategic initiatives.