



# ACCELA PROFESSIONAL AND MANAGED SERVICES

## PROFESSIONAL SERVICES

Accela professional services guarantee optimal setup, boost efficiency, offer tailored solutions, and support enduring scalability.

### BENEFITS

- Increased efficiency and operational performance
- Scalability, growth, and flexibility to adapt to evolving business needs
- Strategic planning and risk management




## PRE-DEPLOYMENT SERVICES


- Consultation
- Discovery
- Solution Review and Analysis
- Scope Development
- Planning and Governance
- Workflow Development
- Licensing and Renewals


## PROJECT DEPLOYMENT SERVICES

- Project Management
- Implementation
- Platform Customization
- Third-Party Application Integration
- Cloud Migration
- Content and Data Migration
- User Adoption Training

## CONTACT US

 614.407.7990

 [sales@3sgplus.com](mailto:sales@3sgplus.com)

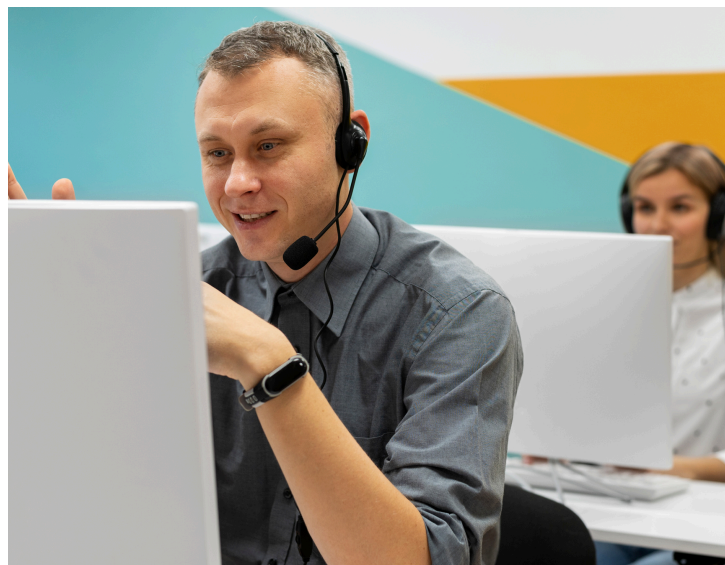
 [www.3sgplus.com](http://www.3sgplus.com)

## MANAGED SERVICES

Our expert support and maintenance for Accela environments guarantee system optimization, efficiency, and the highest return on investment.

### BENEFITS

- Reduced system downtime
- Centralized management
- Enhanced user experience
- Compliance management
- Backup and data retention



### AVAILABLE SERVICES

- Software upgrades and patches
- System and user administration
- Help Desk support
- System performance testing
- Disaster recovery
- Document and resource creation



#### WHO WE ARE

3SG Plus is a technology reseller and IT managed services provider headquartered in Columbus, Ohio. Our services include enterprise content management, digital transformation, and cybersecurity. We are an authorized Accela reseller, integrator, and professional services provider.



#### WHAT WE DO

We provide customized Accela deployments, and we integrate Accela software with other agency platforms to enhance functionality and effectiveness. We also provide onboarding assistance and post-implementation support.



#### WHY 3SG PLUS

Our team has 20 years of experience in providing digital transformation solutions to public and private sector clients. Our expertise and comprehensive support services enhance operational effectiveness, boost transparency, and maximize the value and impact of their Accela software.

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